

012804  
15992 U.S.PTO

19270 U.S.PTO  
10/767392

PATENT APPLICATION  
Attorney Do. No. 2705-319

012804  
15992 U.S.PTO

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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LAUREN BALLARD-GEMMELL  
(SENDER'S PRINTED NAME)

Lauren Ballard-Gemmell  
(SIGNATURE)

Mail Stop PATENT APPLICATION  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Enclosed for filing is a patent application under 37 CFR 1.53(b) of:

Inventor: Vinodh F. Pushparaj

For: PREDICTIVE, INTELLIGENT ROUTING OF CALL TO USERS

APPLICANT REQUESTS NON-PUBLICATION.

Enclosures:

- Specification (pages 1-8); claims (pages 9-13); abstract (page 14)
- THREE sheet(s) of drawings
- Declaration or Combined Declaration and Power of Attorney
  - Newly executed (original or copy)
- Request and Certification Under 35 U.S.C. 122(b)(2)(B)(i) for Nonpublication
- Return postcard.

<u>CLAIMS AS FILED</u>				
For	Number Filed	Number Extra	Rate	Basic Fee
Total Claims	25-20	5	\$ 18 =	\$ 90
Independent Claims	4-3	1	\$ 86 =	\$ 86
TOTAL FILING FEE				\$ 946

- PTO Form 2038 authorizing credit card payment for the filing fee.
- Any deficiency or overpayment should be charged or credited to deposit account number 13-1703.

**Customer No. 20575**

Respectfully submitted,

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PATENT APPLICATION  
Do. No. 2705-319

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of: Vinodh F. Pushparaj

Serial No. Not yet assigned

Filed: Filed herewith

For: PREDICTIVE, INTELLIGENT ROUTING OF CALL TO USERS

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Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**REQUEST AND CERTIFICATION UNDER  
35 U.S.C. 122(b)(2)(B)(i) FOR NONPUBLICATION**

The invention disclosed in the above-referenced application has not and will not be the subject of an application filed in another country, or under a multilateral international agreement, that requires publication of applications 18 months after filing. Applicant hereby request that the attached application not be published under 35 U.S.C. §122(b).

**Customer No. 20575**

Respectfully submitted,

MARGER JOHNSON & McCOLLOM, P.C.

By Julie L. Reed  
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